

William J. Blackburn

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SKILLS SUMMARY

Hands-on software expert with close to 20 years of experience in software development, leadership, project planning, and management. Strong background in enterprise application development, databases, and integration. Recent experience in Agile methodologies. Skilled in training and team building. Adept at working with interdependent departments and organizations to produce software of superior quality.

WORK EXPERIENCE

CLAIRMAIL, INC., Novato, CA
Director, Server Development

September 2005 to Present

As a director for a start-up specializing in mobilizing banking services via SMS, mobile web, and mobile native-client, lead the design and development of the core server platform.

- Interact with management at all levels in requirements gathering and product planning.
- Provide technical and architectural direction for all core-server components.
- Lead a team of local developers and provide technical direction to offshore teams.
- Implemented Scrum-based agile development methodology.
- Mentor team members to increase productivity and improve technical skills.
- Participate in coding of application logic using J2EE technologies including Spring, Hibernate, Servicemix, Tomcat.
- Evaluated and recommended software packages for bug tracking and wiki-based documentation. Led initial rollout of bug tracking solution.

GOLDEN GATE SOFTWARE, San Francisco, CA
Team Lead, Monitoring and Control Applications

April 2002 to September 2005

As team leader for this successful enterprise database replication software company, was responsible for the full development cycle of the next-generation monitoring, control, and configuration interfaces to its cross-platform line of products.

- Spearheaded the design and coding of a cross-platform, multi-threaded, configuration, monitoring and control system for the company's flagship line of database replication software.
- Released first successful graphical user interface product in company history
- Leveraged skills in JMX, JSP, Servlet and Swing
- Recognized for ability to lead independently and react quickly to changing requirements.

LOANSOFT, INC., Berkeley, CA
Director of Software Development

December 2001 to April 2002

As Director of Development for a successful provider of mortgage origination software, was responsible for an 8-developer team engaged in the design and coding of a sophisticated, enterprise scale loan origination package.

- Involved in all aspects of managing product development including personnel and budgeting.
- Interacted with customers in the deployment and enhancement of the product.
- Technical Lead for the design and coding of application logic for server and client side components.
- Implemented internal processes and controls for Quality Assurance, documentation, and customer support.
- Mentored and trained junior team members.

GEMTEQ SOFTWARE, INC., Novato, CA
Co-Founder, Director of Software Development

Jan 1999 to December 2001

As a cofounder and the leader of product development at an Internet software startup, responsibilities included the entire development life cycle of the company's product line.

- Directly involved in executive management, fund-raising, speaking and evangelism.
- Designed and coded award-winning versions of the company's flagship Internet research product using Microsoft technologies.
- Led team in design of web-based version of product to be realized using J2EE architecture.
- Rolled out all company infrastructure applications, including CRM and issue tracking.
- Worked with intellectual property attorneys on software patent applications and copyright.
- Managed outside vendors for graphic design, printing, and setting up wholesale distribution and boxed product manufacture.

QUICKSTART TECHNOLOGIES, San Francisco, CA
Principal Consultant

Nov 1996 to December 1998

As a leading consultant for this leading California Solution Provider and ATEC, designed, developed and implemented enterprise-class application software using Microsoft technologies for large west coast companies. Interacted with management at all levels during sales, requirements-gathering and implementation phases.

- Team lead for several large development and deployment projects.

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- Designed and implemented a 3-tier client/server applications leveraging Microsoft technology stack.
- Consistently recognized as a superior trainer in both Microsoft and internal evaluations
- Achieved and maintained MCSD, MCT and MCP certifications.

THE PACIFIC BANK, San Francisco, CA
Assistant Vice President, MIS Division

April 1986 to November 1996

Managed multiple concurrent projects including custom application development and implementation of custom and purchased solutions. Lead team involved in application development in Visual Basic, FoxPro, Clipper, and HTML.

- Created numerous applications and databases for production and distribution of management reports.
- Designed and coded an MIS task tracking system for help calls and service requests.
- Designed and coded the software to manage the incentive compensation system.
- Developed applications in Visual Basic, Access, and the Microsoft Office Suite.
- Led the design and implementation of the bank's first web site.

INVENTIONS, AWARDS & CERTIFICATIONS

Patent-applications (co-inventor):

- A Method and System for Performing Electronic Data-Gathering Across Multiple Data Sources
- A Method and System for Allowing a User to Perform Electronic Data-Gathering using Foldable Windows

Awards:

- SIIA 2001 Codie Awards – Finalist, eGems Collector Pro 1.12
- Technology & Learning Award of Excellence – eGems Collector Pro 1.12
- North Bay Multimedia Awards – eGems Collector Pro 1.12

Professional Certifications:

- MCSD - Microsoft Certified Solution Developer (past)
- MCT - Microsoft Certified Trainer (past)

EDUCATION

Attended San Francisco State University, San Francisco, CA with Emphasis on Business Administration, Marketing, and Finance.