



Watts Hot Glass, LLC  
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## COMMISSION GUIDELINES / FAQ

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### What does Watts Hot Glass make?

#### Glass lighting

- ceiling-mounted fixtures and hanging pendants
- wall sconces
- table or floor lamps

#### Sculpture

- self-standing item - please see website photos for examples.
- large installations comprised of multiple items
- self-illuminating sculptures

#### Vessels

- vases
- bowls and platters
- wineglasses

### What processes does Watts Hot Glass use to create glass?

#### I. Hot Processes

##### 1) Furnace glass

- blown glass, all patterns, including cane-work, encalmo, mezzostampo, changing the axis, murini, and so forth.
- solid hot glass forming
- cast glass - hot pour into mold or sand cast.

##### 2) Hot Kiln glass

- "pate de verre" casting

##### 3) Warm Kiln glass

- fusing
- slumping, including glass "origami"
- enameling

## II. Cold Processes

- sandblasting
- surface carving (Battuto)
- flattening bases of vessels
- glass polishing
- cutting
- glass repair using UV glue (a very durable resin that cures with UltraViolet light)

### **Who does Watts Hot Glass create glass for?**

We create custom glass for private residences and individuals as well as for interior designers and architects. We create glass prototypes for Industrial Designers.

### **Can Watts Hot Glass design pieces for me?**

Yes, we will design glass for you, based on your personal preferences, color choices, and styles that you like.

### **Can Watts Hot Glass produce my design?**

Yes, we can recreate most glass from technical drawings, sketches, and photographs. We will advise as to if designs will be difficult or impossible to create with glass.

We will not precisely copy the work of other artists, as a matter of ethics.

### **Does Watts Hot Glass have items in stock?**

We do not have items in stock for sale, as we do projects on an individual custom basis. However, if you see something on our website that you like, we will be happy to reproduce it for you. As well, we can change the color, size, or shape to match your needs.

### **How long does it take to have a completed piece of glass?**

Projects typically require at least three weeks, depending on the nature of the project and its complexity. For instance, one bowl might take three weeks or less, while multiple light fixtures that have been custom-designed and include metal fixtures would take up to 12 weeks or longer. If you have a particular time requirement, we will be happy to accommodate you however possible. However, please be advised that a rush order will involve additional cost.

### **How do I commission a piece of glass? What are the steps involved?**

- 1) Please view the images on our website. Make a note of items and features you particularly like or dislike.
- 2) Give us a call and discuss your project and the time frame. Some customers already have a design established, while others wish for us to lead the full design pieces process. You are welcome to setup an appointment and visit if you are local.
- 3) We provide a free estimate, sketches and small glass color samples as necessary. The estimate includes a price breakdown of the glass work, metal fixtures, cold finishing, shipping and/or delivery. Please note: We do not install the light fixtures, as we are not registered electricians. Installation is not covered in the estimate. It is your responsibility.
- 4) If you make the decision to move ahead with the project, we then send you a purchase order, and you send us a deposit which is 1/2 of the final price.
- 5) We are provided with supporting documentation, if necessary, such as additional pictures of the room that the pieces would be in, photos of shapes or styles that you like, color or fabric samples. All of these help us to best affect the final look and feel of the glass.
- 4) We make the pieces for you and provide documentation such as digital photographs, which give you ample opportunity to make comments or request changes.
- 5) We complete the pieces to your specifications.

6) We send or deliver the glass to you and you pay the remainder of the agreed upon amount.