



Vaughn S. Cordero

Expanded information for selected items available at <http://homepage.mac.com/vaughn/resume/>

Contact Information

Villa Fontana Park • 5Y12 Parque de las Flores
Carolina PR 00983

787 . 649 . 6227
vaughnsc@gmail.com




Recent Experience Summary

- 2007 [L] PRSOFT [**MANAGER OF RESEARCH & DEVELOPMENT**] Functionally the President's designated lieutenant for the operational side of a small software company specializing in payroll and tax software. Responsible for Research & Development of new and existing products using company and external developers, Quality Assurance testing, Technical Writers for product and internal documentation as well as training curriculums, and directly overseeing the Software Specialists in the Technical Support area. Maximized efficiency by designing and developing automated systems for payment and self-registration, and finding ways to improve the company's CRM tools and procedures. Interfaced directly with the Treasury Department and other government agencies as part of the certification and quality processes of the company's software products.
- 2004 [K] GRUPO CIMA/PUNTO APARTE [**MIS DIRECTOR**] Responsible for all IT matters in a medium-size advertising agency, including infrastructure, planning and purchasing, training, technical support and programming. Instituted programmed hardware upgrade cycles to slash workstation age and manage obsolescence using cost-effective trickle-down methods. Rolled out managed software upgrades to reduce version disparities and streamline support. Created company's intranet and PDF form-based workflow as well as developing and deploying video applications to enable repurposing and internet-based distribution.
- 2003 [J] VERNET [**MIS/DIRECTOR OF SOFTWARE DEVELOPMENT**] In charge of the company's development and localization projects, technical infrastructure and related personnel. Successfully oversaw completion of many software products, including those co-developed in partnerships with multi-national software concerns. Coordinated efforts with Project Management and QA teams, and assumed these roles when required as well as serve as direct liaison with development partners.
- 1994 [I] VSC/MAC SUPPORT [**OWNER/SENIOR CONSULTANT/LEAD PROGRAMMER**] Responsible for a full-service technical support operation. Provide onsite troubleshooting and repair, preventive maintenance, network installation, hardware and software analysis, specification, sourcing and installation, conducting individual and formal group training for graphics production professionals. Duties include web programming for intranets as well as coding of custom applications for vertical markets including office automation and document workflow in MacOS-centric and cross-platform environments.

All aspects include the selection and management of subcontractors as well as managing day-to-day operations and high-level administrative tasks.

Assignments include: Apple Computer (ALAC/CCE), Badillo Nazca Saatchi & Saatchi, Ballori & Farré, Comstat-Rowland, (Law Offices of) Correa, Collazo, Herrero, Jiménez & Fortuño, E.L.A. de P.R.- Departamento de Recursos Naturales, Elmendorf Colors, Graf Communication Design, IDGroup, Io Interactive, Leo Burnett, Lopito Ileana & Howie, Lux Digital, McCann-Erickson, Mezzaluna, Paradiso Films, Sagardia & Calderón, Todo Carolina, Viguié Films, West Indies & Grey, X Films.

Accreditation

- 1999 APPLE COMPUTER [Apple Certified Technician- #7100547919]
Macintosh, Powerbook and Laserwriter certification; ranked first in class
- 2001 APPLE COMPUTER [Mac OS X Boot Camp Certification]
- 2002 MacCSE CERTIFICATION PROGRAM:
[Master-Level Certified, MAC OS CLASSIC #241085] 
[Master-Level Certified, MAC HARDWARE #241086] 
[Certification, MAC OS X #241087]  Pending]
- 2004 NEW HORIZONS [Macromedia Flash MX Advanced Training]
- 2004 NEW HORIZONS [Macromedia DreamWeaver MX Advanced Training]

Skill Highlights

- TECH Field troubleshooting/repair/upgrades on CPUs and a wide assortment of peripherals. Ad Hoc and permanent site wiring runs, Wi-fi networking, topologies, software routers/gateways, firewalls and segregation. Strong working knowledge of TCP/IP, DHCP, DNS and Win2K, MacOSX/BSD, AppleShare IP Server administration. Training, technical documentation and illustration, end-user assistance via phone, online text and/or software control.
- CODE VisualBasic/RealBasic (Win32, 68K, PPC, Carbon/PEF, Mach-O and Linux binaries), AppleScript (Studio), Cocoa/Xcode IDEs. C++, Objective-C, Java, Javascript, Actionscript, PERL, VB/ASP, PHP and SQL experience for standalone and faceless applications, HTML and CLI front-ends, serial and TCP/IP communications, implementations of POP and SMTP, HTML, DHTML/DOM and CGIs, automated PDF generation/modification and editing.
- ART Adobe: GoLive, Illustrator, Photoshop. Macromedia: Dreamweaver, Freehand, Flash. Quark: XPress.
- OTHER Claris: Filemaker database design, Microsoft: Office components (Excel, Word), Other: MySQL

Languages

Fluent English and Spanish, spoken and written. Basic French, can read basic Portuguese and Catalan.