

Wild Heart Western
ATTN: Returns Dept.
3161 North 1200 East
North Logan, UT 84341
435-753-4686

Thank You For Your Order

We have made every effort to ship all items promptly and according to your instructions. Any items not currently in stock have been backordered or canceled. You will be notified if a delay should arise and given the option to cancel your order.

Wild Heart Western's Guarantee

When your order arrives, please examine each item carefully. If for any reason you're not satisfied, any item may be returned for exchange, credit or refund (except shipping & handling), **WITHIN 15 DAYS OF ORIGINAL SHIPMENT DATE** of your order after first having obtained a Return Authorization #. Orders returned after 15 days will incur a 25% restocking fee. **Orders returned after 30 days will not be accepted.** Unless defective, merchandise must be unworn and unaltered and in original condition with tags still attached. For example, the merchandise must show no signs of wear, contain no scuffs, scratches, dirt or horsehair. Please include the original packing slip or invoice with any exchanges or returns and any needed additional information.

Trouble Free Returns

If you have a question about your order, or if you want an exchange, replacement or refund, please 1st **call us to obtain a RA#** then use this form and mail the insured package back to us using the address at the top. Please **INSURE** the item and send via UPS or US Mail. **THE RA# MUST BE PRINTED ON THE FRONT OF THE RETURN PACKAGE OR IT WILL BE REFUSED!** The completed form will help us make adjustments quickly and accurately. If you have any questions please call us at 1-435-753-4686 (Monday thru Saturday 10am to 7pm MST) or email to info@wildheartwestern.com. **BOOTS MUST BE RETURNED IN THE BOX THEY CAME IN AND THE BOX MUST BE WRAPPED FOR SHIPPING OR PLACED WITHIN ANOTHER SHIPPING BOX! YOU MUST NOT ATTACH LABELS OR POSTAGE TO THE BOX! DAMAGED BOOT BOXES WILL INCURE A 25% RESTOCKING FEE!**

Wild Heart Sale Items

Wild Heart Sale items (or items discounted 20% or more) may not be returned for a refund. These items may be returned for store credit or exchange only. These items are clearance items with tremendous savings and very limited quantities. Thank you for your understanding, and enjoy the tremendous savings!

Name: _____ Day Phone: _____
 Address: _____ RA#: _____
 _____ email: _____
 City: _____ Order #: _____
 State: _____ Zip: _____ Date of Purchase: _____

Please Enclose This Form With Returned Merchandise.

ITEMS RETURNED

Qty	Item #	Return Reason	Action	Description of Item	Color/Size	Unit Price	Total

REPLACEMENT ITEMS

Qty	Item #	Description of Merchandise to be Sent	Color/Size	Unit Price	Total

Return Reason

- 1. Not Satisfied
- 2. Wrong Item
- 3. Damaged
- 4. Defective – Please Specify _____
- 5. Duplicate Shipment
- 6. Did Not Fit
- 7. Other – _____

Action You Wish Us To Take

- 1. Replace
- 2. Exchange
- 3. Refund
- 4. Store Credit / eGift Certificate

Wild Heart Western
 Return & Exchange Form

NOTE: You have up to 15-days from the date of shipment to make your return!

YOU MUST PRINT THE RA# ON THE FRONT OF THE RETURN PACKAGE