

# Kitsap Macintosh Users Group

*KMUG Newsletter  
Volume 22*

*January 2009  
Number 1*

*from MacWorld RSS*

## *Apple Announces its Last Year at Macworld Expo, No Jobs Keynote*

*by Jim Dalrymple, Macworld*

Apple on Tuesday (December 16, 2008) announced that Macworld Conference & Expo 2009 will be the company's last. The company also said Steve Jobs will not deliver his traditional keynote at the event this year.

In his place, Phil Schiller, Apple's senior vice president of worldwide product marketing, will deliver the keynote on Tuesday, January 6, 2009 at the Moscone West hall. That, said Apple, will be the company's last keynote at the annual trade show.

"I think its the end of Macworld Expo," Michael Gartenberg, vice president of market research firm JupiterMedia and editor of the MobileDevicesToday blog, told Macworld. "It's the end of an era."

But Paul Kent, vice president and general manager of Macworld Expo organizer IDG World Expo, said that his organization would strive to serve Mac users at next January's trade show and beyond.

"Macworld Conference & Expo has thrived for 25 years due to the strong support of tens of thousands of people in the Mac community worldwide who use [Expo] as a way to find great products, partake in professional development training and cultivate their personal and professional networks," Kent said. "We are committed to serve their interests at the Moscone Center, January 4-8 2010."

Kent added that future events "will continue to provide quality education, dynamic product viewing and will additionally focus on the amazing ways people are putting Apple products to work across all endeavors from desktops to iPhones to games to music. We look forward to many successful years of Macworld to come."

In a press release announcing its decision to pull out of Macworld Expo after the 2009 event, Apple explained that it has developed new avenues for interacting with its customers.

"Apple is reaching more people in more ways than ever before, so like many companies, trade shows have become a very minor part of how

*Con't on page 2, MacWorld*



**United We  
Stand**

### ***KMUG MONTHLY MEETING***

*Third Thursday of each month at 10:30A.M.  
Solarium Room, All Star Lanes,  
Myhre Road, Silverdale  
(one block east of Silverdale Way)*

*Look for KMUG's*

*home page at:*

***<http://homepage.mac.com/kmug1>***

***New Mac Lab Schedule Info on Page 4***

### ***Con't from Page 1, MacWorld***

Apple reaches its customers,” the company said in the statement posted to its Web site. “The increasing popularity of Apple’s Retail Stores, which more than 3.5 million people visit every week, and the Apple.com website enable Apple to directly reach more than a hundred million customers around the world in innovative new ways.”

Besides its stores, Apple also holds its own events during which the company has introduced new iPods and computers in the past few years.

“Unlike other companies, Apple are able to draw press and analysts to an event anytime they want,” said Gartenberg.

Gartenberg also believes that the absence of Jobs at the keynote sends a signal to the community. “Without Steve Jobs it’s probably going to be a tame Macworld this year,” he said.

Kent disagreed. “We are on track for a terrific show this year with strong attendance and nearly

500 exhibitors showcasing their products at this January’s event,” he said.

Apple pointed out that it has been scaling back on trade shows recently. Earlier this year, the company didn’t exhibit at the NAB show, an annual trade event for broadcasters and video pros where Apple had introduced updates to its professional video-editing tools in the past. The company also didn’t participate in this year’s Apple Expo in Paris.

In 2002, when IDG World Expo announced plans to relocate its East Coast Mac trade show from New York to Boston, Apple announced it would stop participating in the summer trade event. After two Macworld Expos in Boston, IDG World Expo pulled the plug on that event.

It’s been a tough lead-up to Macworld Expo this year. Earlier this month, Belkin pulled out of Expo citing economic conditions. And Adobe will also not be exhibiting at the trade show this year, but it will have employees on hand to lead training sessions. 🍏

[from MacWorld RSS](#)

## ***Save Time with OS X Services Services Can Help You Work Smarter, Faster and More Efficiently by Ted Landau, Macworld***

As a Mac user, you’re primed to look for time-savers that help you be more productive. But you may not be taking advantage of all that OS X has to offer. The Services menu is a case in point. This little known, and even more rarely used, feature deserves more attention than it gets. Services provide systemwide commands that allow you to quickly accomplish a variety of tasks, such as sending Mail messages lickety-split or making a new Stickies note from a selection. If you’re not already using the Services menu, you’ll soon discover how it can boost your productivity.

### **Locating Services**

The Services menu resides in a program’s application

menu (in Safari, for instance, go to Safari: Services). When you visit the Services menu, you’ll find both stand-alone commands (such as Spotlight or Search With Google) and the names of certain programs, each with its own submenu of

actions. All Apple software works with services. So do many third-party programs, such as The Omni Group’s \$80 OmniFocus (\*\*\*\*\*) and Bare Bones Software’s \$125 BBEdit 9 (\*\*\*\*\*). Unfortunately, many major third-party programs shun services, including the \$400 Microsoft Office and the \$1,199 Adobe Creative Suite. Although these programs display the Services menu, they don’t allow you to select any commands.

Programs that don’t support services are Carbon, rather than Cocoa, programs. Cocoa is the native OS X application format; Carbon was initially designed to help port Classic programs to OS X.

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## Con't from Page 2, Services

All Cocoa software automatically recognizes and supports services. Carbon programs work with services only if the developer has specifically coded them to do so (as with BBEdit).

### Putting Services to Work

OS X comes with a number of built-in services. There are also third-party ones that are worth checking out.

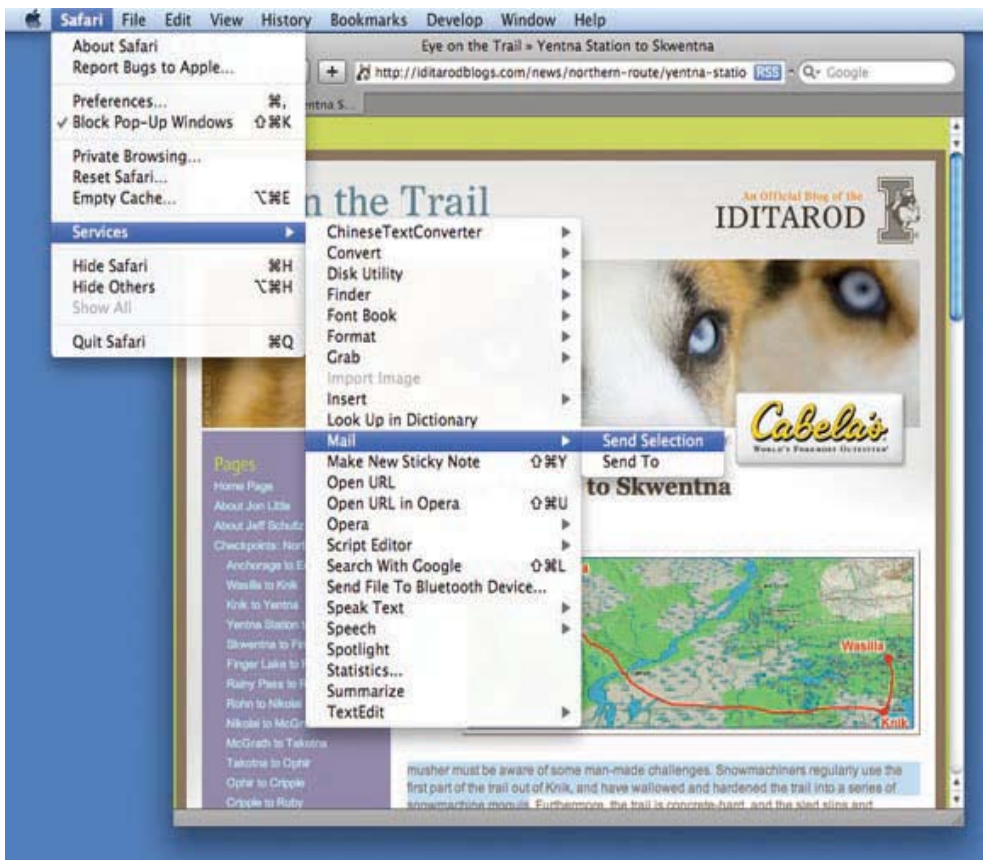
### Using Apple's Services

Want to quickly create a Post-it-style note? From almost any program that supports text (such as Apple's TextEdit, Safari, or Preview), highlight some words and select applicationname: Services: Make New Sticky Note, or press command-shift-Y. This launches Stickies and creates a new note containing your selected text—all in one step! Perhaps you'd rather hear a text selection read to you. No problem. Highlight the desired passage and go to applicationname: Services: Speech: Start

Speaking Text. You'll be amazed at how realistic the voices in OS X 10.5 (Leopard) sound.

Programs such as Mail and Font Book also include their own sets of services. For instance, if, while reading a document, you encounter an e-mail address that's not hyperlinked and want to send a message to that address, simply highlight the text and select applicationname: Services: Mail: Send To. Mail will automatically launch and create a new e-mail message with the selected address filled in as the recipient (no more cutting and pasting). Suppose you have a document that uses a variety of fonts. To make it easier to access those fonts, create a new Font Book collection that contains them. Press command-A to select all the text in your document, and then choose applicationname: Services: Font Book: Create Collection From Text. Done!

If you've installed Apple's Xcode developer software, you can access another useful service. (You'll find the Xcode tools in the Leopard Install



Need to e-mail text or files quickly? Select what you want and then use the Services menu to create a message in Apple's Mail.

DVD's Optional Installs/Xcode Tools folder. You can also download them from Apple.) Say you have two versions of a TextEdit document. To see the differences between them, select both documents in the Finder, and then go to Finder: Services: FileMerge: Compare Files. FileMerge will open and display the documents side by side, with arrows showing where the contents diverge.

### Adding Third-Party Services

Many third-party programs, such as the free Skype and NewsGator's free NetNewsWire, automatically install items in the Services menu. You can

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also add third-party services yourself.

One of the most useful additions is Devon Technologies' free WordService 2.7 (\*\*\*\*\*), which adds commands such as Convert, Format, and Insert to your Services menu. Use these commands to turn straight quotes to smart quotes, convert text to all caps, strip line-ending characters from a paragraph of text, or add the current date and time to a document.

Another freebie from Devon Technologies, CalcService, lets you use a fairly sophisticated calculator inside your documents. Type in a formula (the left side of an equation), highlight it, and select applicationname: Services: CalcService: Calculate & Append to fill in the rest of the equation. If you select CalcService: Calculate & Replace, the answer will appear in place of the selected text. CalcService supports all basic math operations, as well as exponents, logs, and trig functions. You can even assign values to variables to solve an equation. For example, enter  $x=5;y=7;z=2;(x+y)*z$ , and then select Calculate & Append to get your answer. (It's 24.)

Another time-saver is Robert Stainsby's MappingService (payment requested)—at press time, version 2.0 was a beta release. Say you're in Safari and you find the address of a restaurant you want to go to. Just highlight the address and select Safari: Services: MappingService; your browser will summon Google Maps and display the restaurant's location. You can also get directions between the restaurant and any location in your Address Book by selecting Directions instead of Map.

With Q.I. Software's free CalendarCreator, you can quickly add new events or to-do items to Apple's iCal. To create an event, highlight any text that includes a date, and select applicationname: Services: CalendarCreator: Add Calendar Event. To generate a to-do item, select any text with a date and choose CalendarCreator: Add To Do.

### Con't on page 5, Services

## *Mac Lab Meeting Schedule*

The MacLab meets at the SCC (Silverdale Community Center) in the "A" frame room. Be sure to take note that the times and length of room access are not always the same. So plan ahead.

Dates and times are:

January 14 - 2:30-5:00  
January 21 - 2:30-5:00  
January 28 - 2:30-5:00

February 4 - 1:00-3:30  
February 11 - 2:30-5:00  
February 18 - 2:30-5:00  
February 25 - 2:30-5:00

March 4 - 1:00-3:30  
March 11 - 2:30-5:00  
March 18 - 2:30-5:00  
March 25 - 2:30-5:00

April 1 - 1:00-3:30  
April 8 - 2:30-5:00  
April 15 - 2:30-5:00  
April 22 - 2:30-5:00  
April 29 - 2:30-5:00

*If you have any questions contact:  
Warren Beauchene  
697-6681 or at beaucomputer@aol.com*

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### Customizing the Services Menu

Once you start using the Services menu, you may notice that it becomes cluttered with dozens of commands you never use. There are a few ways to clean things up.

### Cleaning Up by Hand

It'd be nice if Apple provided a simple method for removing items from the Services menu. Unfortunately, it doesn't. But there are a couple of ways to do so without installing third-party



There's no need to open iCal when you'd like to add an event to your calendar. Select the information and then let the CalendarCreator service do it for you in the background.

software. The first step is figuring out where the service you want to delete is stored.

Inside either the Library/Services folder or the yourusername/Library/Services folder are any services you or a third-party program has installed. Dragging a service from either folder to the Trash deletes it from the Services menu. You'll also find some items in the System/Library/Services folder, installed by default as part of OS X—for instance, SpeechService.service, which adds Speech commands to the Services menu. I recommend leaving these items alone.

Services linked directly to a specific program, such as Mail or TextEdit, are not typically located in a Services folder; instead, they appear in application packages. Eradicating such a service is more complex, as you'll have to delete the item's listing in the program's Info.plist file, which is where each application makes its services software available to the OS.

As a precaution, back up any program you intend to modify to another drive. Then start by right-clicking on it in the Applications folder and choosing Show Package Contents from the contextual menu. Open the Contents folder to find the Info.plist file. I recommend opening the file with Apple's Property List Editor (in the Developer/Applications/Utilities folder, available if you've installed Xcode).

Once you've opened the file, locate the NSServices

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## Con't from page 5, Services

property. Click on the triangle to the left of it to reveal a listing of all Services menu items that program uses. For TextEdit, you'll find two items, named 0 and 1. Under 0, you'll see NSMenuItem—click on its triangle to reveal TextEdit/New Window Containing Selection; under 1, you'll find NSMenuItem and TextEdit/Open Selected. To remove one of these items from the Services menu, select the desired NSServices subproperty (0 or 1 in this example), click on the Delete button at the top of the window, and save the file. Log out and then back in.

Be aware that if you install an update to the program, you could end up restoring its Services item listing, which means modifying the Info.plist file again.

Using a Utility If you're hesitant about rummaging through Library folders and application packages, I recommend Many Tricks' Service Scrubber (payment requested), which provides a user-friendly front end for deleting services items.

Open Service Scrubber and click on the check box next to an item to disable that item. Select an unchecked box to restore it to the menu. You can even modify a service's command-key shortcuts. Log out and back in for the change to take effect. (For more about using this utility, see "Services Gets a Scrubbing".)

If you're using Leopard, you'll find that several items in Service Scrubber's list are grayed out and cannot be edited. This is because of Leopard's support for digital signatures, which help detect unauthorized modifications to programs by malware. For example, malware could potentially alter a program such as Safari or iChat, in order to allow unauthorized users to gain access to your

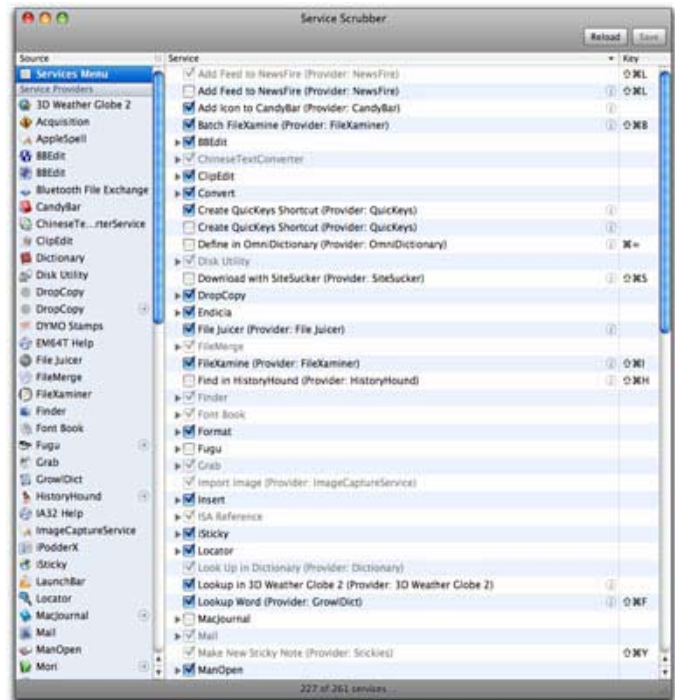
computer. In such cases, Leopard should detect that the modified program no longer matches its digital signature and prevent it from launching.

As you may have guessed, the changes Service Scrubber makes can also trigger this blockade. To prevent problems, the current version of Service Scrubber doesn't permit editing of digitally signed programs, which include software installed by OS X. So if you want to delete a Services menu item from such software, you'll have to use one of the aforementioned manual methods. If you go that route, you may find that before OS X launches the program, it will ask if you want to allow incoming connections. Click to allow them, and the program should open.

## Troubleshooting Your Services

There are several common problems related to services—and they usually have easy answers.

## Con't on page 7, Services



Service Scrubber provides an easy way to reduce your Services menu clutter, but it's not completely supported by Leopard.

### Disclaimer

The KMUG Newsletter is a compilation of information related to the Macintosh community or areas which impact Macintosh computing. Content comes from a variety of sources: contributions, other user groups or internet news sources. All articles are given full credit for the author and it's source.

The information presented in the KMUG Newsletter does not reflect the opinion of KMUG, but is presented for its informational content.

*from MacWorld Weekly*

## ***Mail's Random and Sequential Signatures***

*By Christopher Breen*

### **Mac 911 Tip of the Week**

Reader L.T. desires greater flexibility in the signatures appended to his e-mail messages. He writes: "I have over 75 signatures in my Signature file and am always adding and deleting from that file. I would prefer not to be locked into the same signature time after time, and find it a nuisance going into the Mail Preferences each time I want to

insert a different signature in my email.

Is there a way to get, force, or program Apple Mail to automatically insert either sequential or randomized signatures from that Signature file each time an email is generated?"

Yes, and it's a feature built right into Mail. Just choose Mail -> Preferences and click the Signatures tab in the resulting window. As you're probably aware, this is where you create your signatures. (And for those who aren't aware, just click the Plus (+) button at the bottom of the window to create a new signature.) All your signatures are listed in

***Con't on page 8, Mail***

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### ***Con't from page 6, Services***

#### **Grayed-Out Services**

Often you need to perform a simple act before you can select a service. For instance, if you want your Mac to speak a passage of text, make sure you highlight the text before selecting the command in the Services menu. You might also run into trouble when the active program doesn't support services or can't handle the action you're trying to select. For example, you'll see Import Image grayed out when you're working in a program that lacks graphics capabilities.

#### **Missing Services**

This occurs when a certain type of data is required in order for the service to work. For example, the FileMerge service works by selecting files, not the contents of a document. Therefore, you'll see it when the Finder is active, but not when you're in programs such as TextEdit or Preview.

#### **Failing Services**

Even if you can select a Services menu item, it may not work properly. For instance, the Open URL service won't respond if your selected text is not actually a URL. Or a service that requires a network connection won't work if you have no Internet connection.

#### **At Your Service**

The best way to discover which services work for you is to experiment with the ones listed in the Services menu. Once you've found a few favorites, you can remove the ones you don't need. You're now ready to use services—and to speed up how you get things done on your Mac. 🍏

When not writing about how to use Mac OS X more effectively, Senior Contributor Ted Landau is busy revising his latest book, *Take Control of Your iPhone* (TidBits Publishing, 2008).]

### ***Need some technical assistance?***

*There are several local people who are in the business of providing technical assistance for the Mac. You may have seen and heard them making presentations and answering questions at KMUG meetings. If you need help, look at the Professional Technical Assistance Referral area on the KMUG Website.*

***<http://www.homepage.mac.com/kmug1>***

*from MacWorld RSS*

# *iPhoto '09: What You Need to Know Faces, Places Features Lead the Changes to iLife's Photo Editor and Organizer*

*by Jackie Dove, Macworld*

Apple's iPhoto has always been a rich and satisfying consumer-level photo-editing program with lots of neat extras thrown in, such as the ability to create books, calendars, cards, and slideshows. The newly-announced iPhoto '09 takes advantage of emerging photographic technologies that camera companies are now building into their hardware—face recognition and geotagging, to name two.

The new iPhoto also taps into the relatively new, explosive phenomena of social networking. It all adds up to a supremely relevant and interesting

upgrade that even veteran users should be able to discover new ways to enjoy.

As detailed in this week's Macworld Expo keynote, iPhoto '09 has two high-profile new features: Faces and Places. These let you organize your photo collection by the people in them or by the locations where they were shot. We'll explore what we've learned about those two additions, along with other iPhoto '09 enhancements such as slideshow themes, social networking, book maps, and more, enhance already popular iPhoto features.

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## ***Con't from Page 7, Mail***

the middle pane when you click the All Signatures entry in the left side of the window.

At the bottom of the window you'll see a Choose Signature pop-up menu. When this menu is active you'll see that you have the option to choose signatures At Random or In Sequential Order.

These are the options you're looking for. People sometimes get confused, however, when they discover that this pop-up menu is grayed out. This occurs when you select either the All Signatures entry or any account that doesn't have a signature attached to it.

And why wouldn't an account have a signature attached to it? Because you either haven't selected an account and clicked the Plus button to add a signature to it (which, by default, will be your name followed by that account's email address) or dragged a signature from the All Signatures area to one of your accounts. Users new to Mail are routinely confounded by this. 🍏

## **Faces**

Using face-detection and -recognition technology, iPhoto can now identify faces in your photos and match them with the faces of people in your albums so that you could, for example, see all the photos with your brother in them, regardless of when or where they were taken.

## ***Con't on page 9, iPhoto '09***



Click on the Name button at the bottom of the iPhoto window, and the program draws a square around each face in the image. You can either enter a name, or see if iPhoto recognizes the face.

## ***Con't from Page 8, iPhoto '09***

It's easy to pair a name with a face: Just click on the Name button at the bottom of the iPhoto window. The program pinpoints each face in a photo by drawing a square around it and letting you type in the name of the person. Moving through the rest of the album, if iPhoto recognizes a face you've already named, it will suggest that name. If the name is correct, just click on the check mark.

Apple says that you'll only need to name a few photos of the same person before iPhoto will recognize other photos of that person. We'll determine if that is, in fact, the case, once iPhoto becomes available for more extensive testing. For instance, it will be interesting to see how the Faces feature handles photos of kids, as they age from year to year.

Of course, you can name as many people in your albums as you want. And you can create smart albums of that person, which will dynamically update whenever you add new shots containing that person.

The new Faces view in iPhoto resembles an old-fashioned corkboard with snapshots of all the people you've named. Double-clicking on any snapshot reveals both the pictures of people with confirmed identities, plus all the other images in your library that iPhoto recognizes that person in. The top of the interface shows the photos that you've confirmed. The bottom shows iPhoto's suggested face matches



The Faces view puts images you've already confirmed at the top of the screen and shows suggested matches at the bottom.

in your other photos. For each snapshot, click on the Confirm Name button at the bottom of the window to verify that iPhoto is correct. You can batch select to confirm names too, or you can reject iPhoto's guesses.

If faces are turned to the side or otherwise obscured, and iPhoto does not recognize that there's a face in the picture, a button called Add Missing Face will still allow you to name it.

## **Places**

If you're traveling on vacation, or just shooting close to home, iPhoto's new Places feature is designed to let you accurately locate where your shots were taken.

If you have a GPS-enabled camera or are snapping shots with your iPhone 3G, the feature works seamlessly without any input from you. Click on the Info button on each photo, and the image flips over to reveal both the location and a map with a pin marking the spot. You can view the map in terrain, satellite, or hybrid view. You can view this information for a single image or for a group of images that make up an event.

If you have an older camera, a first-generation iPhone, or images in your library that are not geo-tagged, you're not locked out of Places. All you need to do is click on the Info button on a photo or event, and type in the location information such as the name of a place or an address. iPhoto then taps into a huge Google database of named locations—often places where you've shot pictures will automatically appear in a list as you type. You can also manually add a place to the list. An Assign To Event button lets you attach any location you want to your photos.

Once you've assigned locations, you can search for your photos in the Places view (which shows you a large interactive map), view photos by picking a spot pinpointed on the map, or type a location in the search box. A column browser view lets you narrow down your search for specific photos by letting you choose a country, state, or point of interest from a

***Con't on page 10, iPhoto '09***



Clicking on the Info button on an image flips it over to reveal where it was taken.

**Con't from page 9, iPhoto '09**  
list.

### Sharing

Previous versions of iPhoto allowed you to create custom calendars, books, and cards. That's also the case with iPhoto '09, but now you can take advantage of the program's new location-mapping capability to add maps to a custom-made book, say, for tracing the route of a vacation.

While the current version of iPhoto is great at generating slideshows, iPhoto '09 looks to enhance slideshows with themes. The face detection technology ensures that faces are properly centered in slideshows. When you're finished constructing a custom slideshow project—which gives you numerous ways to tweak titles, music, speed, and other visual elements—you can export it as a movie, send it to iTunes, and sync it to your iPod, iPhone, or Apple TV.

Convenient new Facebook and Flickr buttons give you a one-click way to share photos or slideshows on your social networks. Photos containing people you named with the Faces feature will get tagged automatically on Facebook. You can specify that

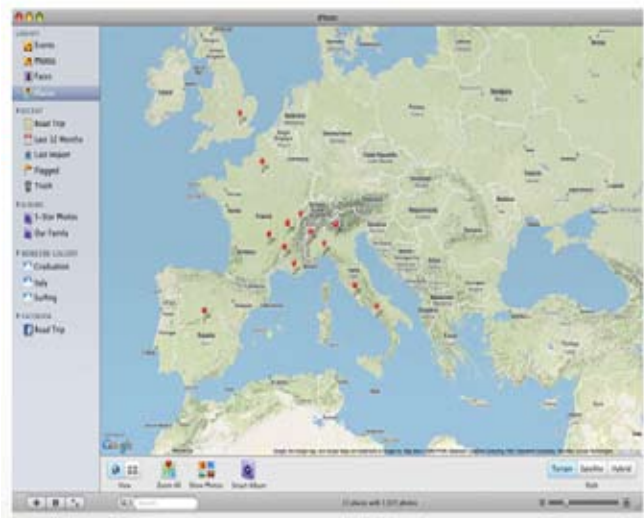
your friends on Facebook are notified whenever their tagged images are posted in your Facebook albums. This feature even allows friends to tag unidentified people in your photos; when you sync back to iPhoto, those newly-entered names appear in your library, too.

### Editing

iPhoto '09 introduces several photo-editing improvements as well, such as Smart Saturation, a control that enhances colors without distorting skin tones. Face detection capabilities also power the auto red-eye function, which automatically removes red eye from images. And a new definition slider is designed to enhance the clarity and detail of photos. Finally, a new Detect Edges feature in the Retouch brush will leave you with cleaner details in your touched-up images.

### Bottom Line

iPhoto '09 is part of the new iLife '09 suite, due later this month. If you buy a new Mac, the software comes pre-installed. If you recently bought a new Mac, you can upgrade for \$10. The suite costs \$79 for everyone else. 🍏



In the Places view of iPhoto '09, click on a pinpoint to see all the photos taken in that spot.

*from MacWorld RSS*

## ***Macs Beat All Comers on Reliability, Support*** *by Gregg Keizer, Computerworld*

*MacWorld Editor's Note: This story is excerpted from Computerworld. For more Mac coverage, visit Computerworld's Macintosh Knowledge Center.*

For the second year running, Apple's computers are the most reliable and its support the most dependable of all computer makers selling in the U.S., a national chain of computer service shops said Wednesday.

Apple's Macs beat machines sold and supported by Panasonic, Lenovo, Toshiba, and Hewlett-Packard, according to Rescuecom's third annual reliability report. Apple, which took the top spot last year, more than doubled its score from 2007 and again trounced the competition, this year posting a score 43 percent higher than next-best Panasonic.

Rescuecom comes up with its scores by comparing the percentage of each vendor's support calls with its U.S. market share, said Rescuecom CEO David Milman. The greater the difference between the two, the higher the score. Apple, for instance, received its record-setting score of 700 because Macs made up only 1.1 percent of all calls to Rescuecom, even though its estimated market share was 7.8 percent for the year.

Apple's 2008 score soared because as its market share increased—from 5 percent last year to the 7.8 percent in 2008—the percentage of Mac-related calls to Rescuecom actually dropped, from 2007's 1.4 percent to this year's 1.1 percent.

"Apple has a very strong game in this market," said Milman. "This year it's like last year, but even more so. The combination of its online support, and the support at local stores, has been a big winner for Apple."

Key to Apple's success, he argued, is the support

the company provides at its retail stores. "Apple is essentially giving away support," said Milman, referring to the free consultations any Mac owner can schedule with tech support personnel at Apple's brick-and-mortar stores. "That's a great way to neutralize Windows' [dominant] place in the market. Even though Apple claims Macs are easy to use, to a long-time Windows user, switching might be a daunting task."

Panasonic, which placed second on Rescuecom's list with a score of 489, and Toshiba, in fourth place with 299, are both new to the company's top five list. The pair surged past rivals by boosting their U.S. market share while continuing to account for low percentages of support calls.

"Laptops are getting sturdier," Milman maintained, "and the move toward laptops and away from desktops has helped some laptop providers." Both Panasonic and Toshiba are best known in the U.S. for their laptops.

Some laptop makers, however, fared poorly. Sony, for example, placed seventh on Rescuecom's list with a score of 114. "Its U.S. share grew 31 percent last year, but its share of the repair calls grew at a similar pace," said Milman. "Sony's laptops are built more on elegance and aesthetics rather than reliability."

Dell fell off Rescuecom's list for the first time, even though it improved its score, from 2007's 94 to this year's 129. "It's not that Dell dropped, but that some very strong players, like Panasonic and Toshiba, came in," Milman said. "Dell's problem was that it didn't improve as much as [its] competitors." Two years ago, Dell was in fourth place, while last year it came in fifth.

Lenovo, which was second last year, slipped to third place in 2008. Like Dell, Lenovo's score improved, in large part because it lost 10 percent of its market share during the year. "It's no surprise, since the marketing engine for the company is no longer IBM," said Milman. "But they kept their reliability

***Con't on page 12, Reliability & Support***

***Con't from page 11, Reliability & Support***  
strong.”

Milman also noted that Windows Vista-related calls have dropped off. “Vista has gotten a lot more reliable, with its patches and the service pack. [2008] didn’t have the rush of calls we got when Vista first came out,” he said.

“And I expect that the new release of Windows will embed all those improvements, so it should be reliable, too,” Milman added, talking about Windows 7, the in-development successor to Vista.

Netbooks, the small, low-priced laptops that are gaining share as consumers increasingly look for bargains, are also starting to show on Rescuecom’s radar. “When people call up and find out that it will take between \$88 and \$100 to fix [a netbook], they’ll say ‘But I only paid \$400 for it,’” Milman said. “If you buy a cheap machine, expect it to perform as a cheap machine.”

Some netbook sellers are at an additional disadvantage, in that they don’t have a support infrastructure that can compete with the likes of Apple, HP, or Dell, Milman added. 🍏

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***from MacWorld RSS***

## ***Start iChat Without Logging into Accounts*** ***by Rob Griffiths, Macworld***

If you use iChat (or Adium—this hint works for that program as well) and have multiple accounts, there may be times when you want to log in to one account, but not the rest. Most of the time, though, you log in to all your accounts—so you’ve left the “automatically log in” setting enabled on each of your accounts. As an example, you may have a work account and a personal account, and would rather not log into the work account on the weekends. You could change the setting in iChat’s preferences, but

that’s hardly an ideal solution.

You could also manually log out of each account you’d rather not be logged into, but this is a bit of a pain—and it will ‘flash’ your availability to everyone on your buddy list before you log out. Instead, try this alternative. Start iChat (or Adium) while holding down the Shift key. When iChat (or Adium) launches, none of your accounts will be logged in; you can then manually log in to only those accounts you’d like to activate.

While this may not seem any simpler than starting with all accounts logged in and logging out of those you don’t want, this method saves a needless login—and insures you won’t accidentally leave an account in a logged in state. 🍏

***KMUG's home page is now at:  
<http://homepage.mac.com/kmug1>***

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To join Kitsap Macintosh User's Group  
send name, address (e-mail and snail mail), phone number and dues (\$20/year) to:

**KMUG**

**P.O. Box 1271, Silverdale, WA 98383**

or come to one of our meetings and sign up!

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Renewal notices will be delivered by email.

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----- **ABOUT MEETINGS** -----

**Luncheon Meetings**

Third Thursday of each month at 10:30 A.M.  
Solarium Room, All Star Lanes,  
Myhre Road, Silverdale  
(one block East of Silverdale Way)



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