

ARMEN SARKISIAN

armen@armensarkisian.com

OBJECTIVE

Seeking an I.T. position where I can continue my extensive technical and project management skills

SUMMARY OF QUALIFICATIONS

- Experienced Administrator possessing advanced technical and project planning skills
- Excellent record of leadership in meeting mission critical I.T. initiatives
- Solid track record of consistently meeting corporate I.T. objectives within budget
- 14 years experience in technical support and project planning with specific emphasis in:
 - ◆ Technology Research and Implementation
 - ◆ Network Design and Troubleshooting
 - ◆ Server Maintenance and Troubleshooting
 - ◆ Systems Support
 - ◆ Data Migration Project Planning
 - ◆ Software and Hardware Support

EDUCATION

University of California, Berkeley, CA

Bachelor of Arts with Honors. Major: Political Economics

May 1992

Pasadena City College, Pasadena, CA

Associate Arts Degree. Emphasis: Economics

June 1989

TECHNICAL SKILLS

Platforms:

- ◆ Windows 2000/2003 Server
- ◆ Mac OS X/ Mac OS X Server
- ◆ SQL Server
- ◆ Cisco IOS
- ◆ Internet Information Services 6.0
- ◆ IBM Lotus Notes
- ◆ Exchange Server 2003
- ◆ Red Hat Linux
- ◆ Citrix Client

Tools:

- ◆ Active Directory
- ◆ Cisco VPN Client, Checkpoint VPN
- ◆ Topologies: TCP/IP, DHCP, DNS, FTP
- ◆ Microsoft Office; Project; Visio
- ◆ Virtual Network Connection (VNC)
- ◆ Remote Desktop, Timbuktu, WebEx
- ◆ Symantec Enterprise Solutions
- ◆ EMC² Retrospect, Veritas Backup Exec
- ◆ Remedy Helpdesk

EXPERIENCE & ACHIEVEMENTS

The Nielsen Company/Tata Consultancy Services

Los Angeles, CA
Sr. Desktop Engineer

2000-Present
50+hours/week

- Lead Technician for Nielsen Company's Los Angeles headquarters
- Expert in Operating System support and troubleshooting
- Skilled in troubleshooting mission critical software applications
- Lead Macintosh Tier 2 technician for West Coast region
- Project Lead for Symantec Enterprise Solutions and deployment
- Supervise and lead I.T. staff to ensure all technology initiatives are met
- Evaluate and recommend hardware acquisitions for West Coast office
- Execute network infrastructure upgrades and implement backup strategy
- Operate and administer all file and database servers for west region headquarters

EXPERIENCE & ACHIEVEMENTS

American Intercontinental University **Los Angeles, CA** ***I.T. Administrator***

1995-Present
10 hours/week

- I.T. Consultant for a rapidly growing educational institution
- Recommended and executed microcomputer overhaul for campus of 700+ students
- Trained Information Technology staff on workstation configuration and deployment
- Conduct on going system audits to evaluate efficiency of I.T. infrastructure
- Effectively researched and implemented security policies to protect open network

RAND Corporation **Santa Monica, CA** ***Microcomputer Analyst***

1997-2000
40 hours/week

- Advanced I.T. support for prominent government funded think tank
- Broad based support for Windows and Macintosh workstations on classified network
- Project Lead for Microsoft Office solutions and deployment
- Organized and conducted I.T. training seminars for offices in Los Angeles and Washington, DC
- Consulted with department heads and developed information technology solutions to meet needs
- Developed and enforced I.T. policies throughout the organization
- Qualified for Secret clearance issued by the Department of Defense

UCLA Department of Physiology **Los Angeles, CA** ***System Administrator***

1993-1995
20 hours/week

- Assisted Doctorate candidates in compiling research data
- Integrated Macintosh workstations into Windows Server environments
- Coordinated system upgrades, email and backup strategy implementation
- Researched and implemented information technology solutions for the department

HONORS

UC Berkeley Bernard Osher Scholarship
Alpha Gamma Sigma Honor Society
Pasadena City College Honors Scholarship
Elks Lodge Scholarship
Deans List

INTERESTS

Technology, Personal Computing, Biking, Hiking, Photography, Travel.

REFERENCES

Dean Leonguerrero
I.T. Director
5055 Wilshire Blvd
Los Angeles, CA 90036
(323) 525-2368

Sergio Alfaro
I.T. Manager
714 W. Olympic Blvd
Los Angeles, CA 90015
(213) 590-2832

Corey Baim
Principal Director
422 Pacific Coast Hwy
Hermosa Beach, CA 90254
(310) 376-9600

Brett Meade
Director of Technology
100 Universal City Plaza
Universal City, CA 91608
(818) 753-3470